

FILING AN ARMY CLAIM FROM SNOWPOCALYPSE 2010

Some residents have had questions regarding filing claims for losses they incurred during the power outages which occurred during the recent blizzard. It is always recommended that personal insurance policies be the first place to turn for reimbursement of such losses. Personal insurance policies are less restrictive in the occurrences they will cover and are able to settle claims more rapidly. Please contact your personal policy holder to file a claim.

If you do not have personal insurance or still feel the need to file a claim through the Army Claims service, you should know that, according to AR 27-20, only loss to tangible personal property can be reimbursed as a result of a power outage. Hotel room charges, unless of an entirely unusual nature, are not reimbursable and would be considered on a case-by-case basis.

It is easiest to file an Army Service Claim by using the JAGCnet Website. Once you've created an account and completed the necessary forms, you can track the status of your claim online.

Begin by going to <https://www.jagcnet.army.mil>. Click on US Army Claims, and log in using your AKO or CAC log in. You will be asked to create a JAGCnet account.

Once your account is set up, you can begin by selecting a non-shipment claim which will automatically take you to the forms you will need to file your claim. If you have filed a shipment claim or any other Army claim in the past, you can use your existing account to file your new claim.

If you have more questions about filing an Army Claim, call the Fort Meade Claims office at 301-677-9898.